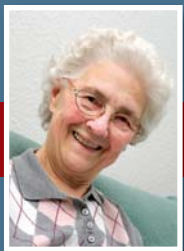


# DEPAUL



## WHAT WE BUILD



ANNUAL REPORT 2011



## A MESSAGE FROM THE PRESIDENT...

Building. Building housing. Building support systems. Building community partnerships. Building independence. Building hope. Ultimately - building futures. That's what we build here at DePaul.

We provide a variety of housing options for people in need including seniors, persons with a mental illness in recovery, those with a developmental disability and income-eligible people seeking affordable housing. We also provide a multitude of treatment, prevention and support services. DePaul is focused on building a seamless system for the delivery of excellent care, one that supports a person's well-being and acknowledges their worth. We truly believe all people should be served and served well.

DePaul helps to shape the future of some 5,000 people each year. Every day, DePaul employees strive to make a real and positive difference for those in our care. Reading through the countless letters and notes I receive, I am heartened by the sentiments our consumers, residents and their families have expressed about their hopes, successes, experiences and dreams for the future. These comments truly give meaning to our life's work. Here are a few highlights:

*"Mom has been happy, active and involved with crafts, bingo and other things. She loves the people! Every time we visit her she thanks us for her big, beautiful room and this wonderful, new place!"*

*"I want to let you know how much I appreciate all that your agency has done for my son. In his own words, 'It's like going from hell to heaven.' To me that speaks volumes about DePaul and its staff. They foster positive outcomes and attitudes."*

*"It's hard to find the words that can express our deep feelings of gratitude for all you did to assist our father through his final journey. Whether it was something big or small, your kindness has not gone unnoticed. We hope you all remember how important you are in the lives of others. Whether it is a kind word, or just a smile, you change people's lives. Our father thought so much of you and we think so much of you."*

*"Just an update from two grateful parents. We are very pleased with the progress our daughter has been making. Everyone has been very helpful and concerned about her well-being. The difference between your place and her previous one is like night and day. Thank you for steering her in the right direction."*

*"Mom frequently comments on how much she likes living with you. She enjoys the young folks being around and remarks on how hard you all work. We know that she is safe, secure and loved."*

*"I wanted you to know how much I appreciate how this facility has improved since DePaul took charge. The physical changes, paint, flooring, doors, remodeling, etc. make the place so inviting. The residents are a lot happier. The improvement in the caregivers' attitudes, work ethic and general care has been a big plus. We appreciate everything you're doing for our loved ones."*

I am so appreciative that people take the time to comment. The feedback is invaluable to me, our staff members, board of directors, funders and countless supporters. It's clear that DePaul staff members are truly committed to those in our care. Their dedication is the backbone of our agency.

DePaul is committed to building a better world for those we serve. We hope you will join us in our mission.

Sincerely,

Handwritten signature of Mark H. Fuller.

Mark H. Fuller  
President



"THE FUTURE IS NOT  
SOMETHING WE ENTER.  
THE FUTURE IS  
SOMETHING WE CREATE."

*Leonard I. Sweet*



# FUTURES

*Affordable Housing*

*Addiction Prevention and Support*

*Developmental Disability  
Residential and Support Services*

*Mental Health Residential, Support  
and Treatment Programs*

*Senior Living*

*Vocational Programs*





# DePAUL ADDICTION PREVENTION AND SUPPORT PROGRAMS

## NATIONAL COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE – ROCHESTER AREA

**Addictions Counselor Credential Training**

**Community Education for Adults and Youth**

**Finger Lakes Prevention Resource Center**

**Hispanic Prevention/Education Program**

**Problem Gambling Prevention Program**

**Professional Continuing Education**

**Total Approach Family Program**

The National Council on Alcoholism and Drug Dependence – Rochester Area (NCADD-RA) works to reduce the impact of alcohol, other drugs and problem gambling by providing information, education, support and referral services to individuals, families and the community. In 2011, the program provided 3,630 educational sessions at community health fairs and presentations, while 874 adults participated in professional trainings. Additionally, 2,774 were reached through community networks and coalitions. The year marked the highest attendance at NCADD-RA-sponsored education sessions and trainings to date.

The council held a successful annual luncheon celebrating 65 years of service to the community. The keynote speaker was David Jernigan, Ph.D., Director of the Center on Alcohol Marketing and Youth (CAMY) and Associate Professor in the Department of Health, Behavior and Society at Johns Hopkins Bloomberg School of Public Health.

NCADD-RA received an award from NCADD, Inc. and was recognized for 65 years of service at their Annual Conference of Affiliates in Washington, D.C. In addition, the Youth Services Quality Council recognized NCADD-RA with an Organizational Quality Award.

In honor of Recovery Month in September, NCADD-RA hosted the ROCKSTAR SUPERSTAR PROJECT, a concert attended by over 150 young adults that brought the message of recovery to its audience using rock music and theatrical dialogue.

Four media awareness campaigns encompassing a variety of mediums as well as collateral materials heightened public awareness to problem gambling, fetal alcohol spectrum disorder, underage drinking and prescription and over-the-counter drug abuse. Approximately 4,867,582 media impressions were estimated to have been made.



*"The amount of information, self-discovery, skills and connections that I made by taking this program will impact my life in a positive way for many years to come!"*

*"For me it was uncanny how immediately applicable the information was to my work!"*

*"There was a true effort by NCADD-RA to bring us the 'best in the field' as presenters. This maximized the program's worth for us! Thank you... Thank you!!"*

*"This program has been a life-changing experience. I recommend this class to anyone who wants to make a difference!"*

From recent Addictions Counselor Credential Training  
(ACCT) graduates

*"The Finger Lakes Prevention Resource Center (FLPRC) has been instrumental in guiding coalition development especially as it pertains to strategic planning for the Seneca County Coalition. Working with the New York State Office of Alcoholism and Substance Abuse Services (OASAS) and members of the community, the FLPRC provided technical assistance from the conceptual stage of the coalition's Strategic Prevention Framework State Incentive Grant (SPF-SIG) strategic plan, to formatting and writing of the plan itself, resulting in a product that has been successfully reviewed by OASAS."*

Glen Johnson, Seneca Coalition,  
on the Finger Lakes Prevention Resource Center

*"The Life Skills Program was amazing! The students were very excited when they could learn about ways to improve their decision-making skills. The topics presented were extremely important and necessary for these young children to hear. The lessons were very well planned and the activities were age appropriate and well received."*

Mrs. Messore, Lincoln School #22, Rochester City School District,  
on the Hispanic Prevention/Education Program

*"Every session was very helpful because they brought a wealth of knowledge to me. I have learned that it's not easy to continue enabling loved ones and seeing everyone else suffering."*

Participant in the Total Approach Family Program

# DePAUL DEVELOPMENTAL SERVICES

**Advocacy**

**After-School Program**

**Community Habilitation**

**Day Habilitation**

**Individual Residential Alternatives (IRAs)**

**Information and Referral**

**Medicaid Service Coordination**

**Respite Program**

**Training Opportunities**



DePaul Developmental Services (DDS) helps individuals with developmental disabilities obtain connections to vital services including information and referrals, advocacy, in-home and after-school respite services, Medicaid Service Coordination, and family reimbursement services. DDS also provides care in several Individual Residential Alternatives (IRAs) in Monroe County. The need for services continues to grow and DePaul remains committed to exploring additional residential and supportive program options.

In August 2011, construction was completed on Villa on the Square, the DePaul Developmental Services six-bed IRA serving individuals with Prader-Willi Syndrome (PWS). This is the first PWS

IRA in the greater Rochester area. The home was built alongside the six-bed IRA in North Chili for individuals with a developmental disability and co-occurring mental illness and the program is now fully occupied.

Therap, an electronic record keeping system, was fully implemented in the DePaul Developmental Services Medicaid Service Coordination Program.

The DePaul Developmental Services Respite Program served 226 consumers in 2011, for a total of 18,789 contacts and 350,351 units of service. In addition, the After-School Program is now fully occupied with a waiting list.

## HEATHER R.

### *Independence Matters...*

Bowling, playing miniature golf, going to the YMCA, movie nights, shopping, socializing with friends – life at Villa on the Square, a DePaul Individual Residential Alternative, is rewarding and full of fun for Heather R. Since coming to the program when it opened in August of 2011, Heather has truly blossomed.

“I am more independent and I like making new friends,” said the bubbly 35-year-old. Independence includes selecting the décor for her room which reflects her love of the color purple. A clothes-lover who is always beautifully dressed, Heather clearly takes pride in taking care of her room and keeping her wardrobe, jewelry, and collectibles organized.

“I also help with chores in the house,” she added with enthusiasm. “I help dust, vacuum and clean the bathroom. I also help fix my lunch once a week or help make dinner.” Her favorite lunch is a tuna sandwich which includes a dash of hot sauce!

One of the best things about living at “the Villa” as it’s commonly called, is its proximity to Heather’s family. She often goes on overnight visits to her mom’s house where they do favorite mother-daughter activities, like getting their hair done or a manicure and pedicure.

Villa staff members note that Heather enjoys being involved with everything, especially outings to the zoo and Red Wings baseball games. Heather couldn’t agree more. “It feels good that this is my home,” she says with a big smile.





# DePaul Mental Health Programs

## RESIDENTIAL PROGRAMS

**Community Residences**

**Shelter + Care for the Homeless**

**Single Room Occupancy (SRO) Programs**

**Supported Housing**

**Transitional Housing**

**Treatment Apartment Programs**

DePaul Mental Health Residential Programs provide a continuum of housing options for mental health consumers in Western New York. Transitions in the programs support the current trend toward mixed-use, apartment-based services.

The year began with the much-awaited opening of the Bullshead Commons campus on West Main Street in Rochester, New York which includes Halstead Square, a 75-bed Community Residence – Single Room Occupancy Program, and the Main Street Treatment Apartment Program. Consumers from the Embury Road Community Residence, who are deaf, were transitioned to Halstead Square in January 2011. All amenities for this population have been made available at Halstead Square. Both programs serve adults with a mental health diagnosis. The Brown Street Apartments, a 24-unit apartment building also on the campus, provide affordable housing to income-eligible persons.

Construction began in October 2009 on the \$35 million project, located on a site already owned by DePaul. SWBR Architects designed the campus and Christa Construction, LLC, was the general



contractor for the project which created over 400 construction jobs and 52 permanent DePaul positions. The following partners helped bring the campus to fruition: the New York State Office of Mental Health, New York State Homes and Community Renewal, M&T Bank, JP Morgan Chase & Company, Southern Tier Environments for Living, Supportive Housing Network of New York, city of Rochester, Monroe County, SWBR Architects and Christa Construction, LLC.

The unique site has been hailed by many as a welcome addition to Rochester's Main Street corridor. The campus was fully occupied by March 2011.

In addition, the Lyell Road Community Residence was remodeled to include an increased amount of space and privacy for each consumer at the residence, and McKinley Square, a DePaul Community Residence – Single Room Occupancy Program in Buffalo, New York, received an exterior facelift.

## TREATMENT, REHABILITATION AND SUPPORT PROGRAMS

**DePaul JobZone – A PROS Program**

**Representative Payee Program**



The DePaul JobZone, a Personalized Recovery Oriented Services (PROS) program, experienced significant growth in 2011, increasing enrollment from 178 to 332 people. PROS is a comprehensive, recovery-oriented program for individuals with serious and persistent mental illness. The goal of the program is to integrate treatment, support and rehabilitation in a manner that facilitates the individual's recovery. Through the use of an Individualized Recovery Plan (IRP) those enrolled in the program and staff work collaboratively to remove barriers to recovery imposed by mental illness. Participants can select from and engage in a diverse selection of 50 different services each day that can immediately and directly address their individualized knowledge and skill deficits to facilitate rapid success with step-by-step guidance to reach one's goals. DePaul JobZone seeks to get people back out into the community to live meaningful lives doing what they want to do, such as obtaining employment, furthering their education, making community connections or living more independently.

## NORMAN B. *A whole new life...*



Life has been a long journey for Norman B., a jovial man with a winning smile that belies his many decades of strife. He grew up feeling different, not liking himself and aware that “something was wrong.” For many years, his mental illness went untreated while he self-medicated with street drugs. His downward spiral into despair and hopelessness culminated two years ago with Norman, 51, deciding to take his own life, something he had attempted to do several times before. This time, something stopped him and instead he walked several miles to a hospital where he was admitted and ultimately linked with residential services at DePaul.

Since then, he has completed a drug rehabilitation program, joined a self-help support group that he still attends daily and moved into a DePaul Community Residence. Norman is currently living in the Main Street Treatment Apartment Program

He is quick to acknowledge those who helped him right his life. “I was scared when I first came. I was kind of a mess,” he adds with emotion. “But I can’t express enough how much love

I feel. DePaul and my self-help group are my family. No matter what is going on, people love me. These people are beautiful. I thank God for DePaul. I think He had it all lined up for me.”

The future is now bright for Norman. After surviving a battle with cancer last year, he’s feeling healthy and the happiest he’s ever been. After decades of abuse, Norman will soon mark two landmark years of being clean. He’s looking forward to moving on to independent living in the DePaul Supported Housing Program and is also helping to begin a mental illness/chemical addiction support group at DePaul. He’s pursuing getting his GED and has assumed a leadership position in his self-help support group. He’s reconnected with his family, including his children and grandchildren, and is exploring employment options.

“I never thought I’d get to do things like this,” he says, shaking his head. “I now have things to be proud of! People believe in me. And it all started with DePaul.”

## DEPAUL RECREATION

DePaul’s Recreation Program provides services to all DePaul programs both at the recreation center and daily at program sites in the Rochester area. Services include seasonal sports, outings, groups, crafts, themed socials, and team experiences. Popular events included a spring fling, trips to Seabreeze Amusement Park, camping at Letchworth State Park, concerts at Charlotte Beach, the DePaul Senior Olympics and the annual Brian Salerno Memorial Basketball and Bill Smouse Memorial Softball Tournaments.

DePaul’s recreation program also offers a day program two days per week, providing consumers with small group activities, crafts, sports, outings and team experiences. Attendance exceeds 35 people per session.

The recreation center is also regularly used by DePaul Developmental Services After-School Program and NCADD’s Hispanic Prevention/Education Program.





# DePaul Affordable Housing

DePaul Key Housing develops attractive, affordable housing solutions for income-eligible tenants in urban, suburban and rural settings. These environments promote respectful community relationships while providing supportive services for persons in need. DePaul invests in the community by renovating properties, rejuvenating areas and helping build more stable and cohesive neighborhoods.

DePaul Key Housing was awarded two project proposals for funding in the New York State Homes and Community Renewal (NYSHCR) Unified Funding Round 2011 for the Carriage Factory Apartments on Litchfield Street in Rochester, New York and the Riverside Apartments in Buffalo, New York. This support



included \$600,000 of HOME Funds for the Carriage Factory project from the city of Rochester and a support commitment of HOME funds for \$1 million dollars from the city of Buffalo, as well as key stakeholder support from area neighborhood and business associations.

DePaul Key Housing was also awarded the Homeless Housing Request For Proposal issued by the city of Rochester to research the development of a homeless housing project that would develop a solution to the issue of homelessness, utilizing the Housing First-model instead of the current practice of using hotels. This is a partnership between DePaul Key Housing, Dr. Dennis Culhane and Housing Innovations, both international leaders in the analysis of homelessness, prevention and best practices to end homelessness. The plan will take between three and five years to implement. The needs of the area are currently being interpreted in relation to proven models of service in the rapid re-housing of homeless persons.



Following receipt of a NYSHCR grant, construction began on the DePaul Neighborhood of the Arts (NOTA) Apartments on University Avenue in Rochester. The project includes the renovation of existing buildings and construction of a new building. The site will expand from serving 37 people to serving 60 persons in a mixed-use housing campus that will include 51 licensed beds and nine affordable apartments. This project also received \$400,000 dollars of HOME funds from the city of Rochester and is expected to open in the summer of 2012.





# PAT S.

## *A testament to personal strength...*

Looking out the window of her immaculate, well-decorated apartment, Pat's sculpted profile evokes thoughts of the legendary Egyptian beauty Queen Nefertiti. A resident of the DePaul Brown Street Apartments, Pat was one of the building's first tenants when she arrived in January 2011. A native of Rochester, she had lived the proverbial good life only to see it quickly slip away when drugs consumed her.

The rollercoaster began in 1982. Pat, now 50, had recently graduated from high school and received a certificate in computer programming from a local business school when she was first introduced to drugs. For years, she bobbed between a series of rehab programs only to relapse upon every release. In 1995, she made the decision to get clean and stay clean, a success she savored for 16 years. During that time, she earned her Certified Nursing Assistant license and worked full-time, eventually buying her own home. Unfortunately, personal issues coupled with crippling clinical depression took their toll and Pat relapsed in 2009.

"I kept putting my stuff, my feelings on the shelf," she says. "The shelf tumbled over. It broke my soul, my spirit. I had no self-love, no self-respect. When you're on drugs you don't care about anything or anyone. I lost it all. But God intervened."



She found her way to a shelter and resumed participation in a self-help support group that she faithfully attends today. It was at the shelter that she saw a piece of paper on a bulletin board that would help change her life – a flyer advertising the Brown Street Apartments for income-eligible tenants.

"I was afraid it wouldn't happen but I was truly blessed. The people at DePaul are beautiful and the apartment, well I fell in love with it. I said, 'Thank you God!'"

She describes the site as having a community feel where "neighbors are from different walks of life yet the same walks of life; a place where people respect one another and everyone loves everyone."

"Everyone feels blessed to have this type of housing. We know what it's like to have nothing and we are grateful," she said.

And Pat is thriving.

She will soon celebrate two years of being clean and has her eye on several goals including getting healthier and going back to school to become a licensed practical nurse. She is very close to her family, her daughter who "made her wake up," as well as her three-year-old grandson, the apple of her eye. She's retained a part-time job in an after-school program and is looking to give back to others. "It feels so good to have my family's trust back and to be here. I love it."



# DePaul Senior Living Communities

## Licensed Adult Homes

## Memory Care

## Assisted Living Programs (ALP)



DePaul Senior Living Communities provide quality, affordable residential services in 18 locations throughout Western New York and North Carolina. In 2011, 1,910 seniors enjoyed the comforts of home and personal care services in supportive environments that promote independence and quality of life. Addressing the growing need for memory care services, DePaul Senior Living Communities also continued to expand options for those with Alzheimer's disease and other forms of dementia.

Two senior living communities in North Carolina joined the DePaul family on March 1, 2011. Ashe Gardens Memory Care is a 60-bed community located in Burgaw, North Carolina.

Renovations were completed and the site has been converted to a community solely dedicated to the care of residents with Alzheimer's disease and other forms of dementia. Dayspring of Wallace is an 80-bed community located in Wallace, North Carolina. Renovations at the site are underway and will include a 30-bed memory care unit when completed.

DePaul renewed its commitment to providing attractive, welcoming living environments by renovating a number of communities that received new flooring, paint, furnishings and other cosmetic updates. Improvements occurred at Glenwell in Cheektowaga, New York, Woodcrest Commons in Henrietta, New York, Chatham Commons in Cary, North Carolina, and Greenbrier in Fairmont, North Carolina. In addition, 30 assisted living beds at Chatham Commons and 12 at Greenbrier will be converted to memory care beds to meet a growing need.

Finally, four DePaul Senior Living Communities in North Carolina including Greenbrier in Fairmont, Woodridge in Monroe, Dayspring of Wallace in Wallace, and Hickory Village Memory Care in Hickory received deficiency-free surveys.

## EUNICE ROGERS *Active and Engaged...*

Enter Ashe Gardens Memory Care, a DePaul Senior Living Community in Burgaw, North Carolina, and you're likely to encounter Eunice Rogers, 91, greeting visitors with a warm smile, a friendly laugh and perhaps a purple sequined headband! It's a welcome sight for her daughter, Denise Anders. Not all that long ago, Eunice was living in another residential setting where she essentially sat isolated in a chair all day, having difficulty adapting to the challenges that accompany memory care issues.

"Now, this is a totally different mother of mine," said Denise. "I thought I was losing her but this has been such a smooth transition. She's active, involved and she loves the food here. I'm her only child, the only person she has here. It's the first time in three years I feel I don't have to constantly check on her to see that she's getting proper care."



That's a struggle no one wants to face.

Miss Rogers, as she's often called, is now a regular on outings and activities. A soft-spoken woman, she's truly become a vital member of the Ashe Gardens family. A woman with many interests including knitting, sewing, solving crossword puzzles, gardening and raising chickens, she worked for over two decades as a dietary aide in a hospital.

Leaving her home and her daily routine wasn't easy. Her daughter recognized integration was the key to adapting and

Ashe Gardens was able to accommodate their needs.

"I've only found her in her room twice since she came here," Denise exclaimed. "Once she was taking a nap and the other time she was tired after returning from an outing. It gives me peace of mind to see her up and about. It's phenomenal!"



# MARY MASCIERI

## *Living with vitality...*

With steady hands and a careful eye, Mary Masceri readies her sewing machine to create yet another well-crafted piece. It's a skill she's cultivated for over 70 years. A life well lived and the daily use of Dove soap make it hard to believe this is the face of someone who's 85.

For the past six years, Mary has been a resident of Westwood Commons, a DePaul Senior Living Community in North Chili, New York. She moved from her family home where she lived for over 50 years following a fall. Her older sister helped her find the community and her intent was to briefly respite there.

"Originally, I was not happy about being here. I wanted to go back home. But I've been here a long time and this is my place now. This is home," she said in a gentle voice.

A former secretary at a variety of local businesses, Mary found her true calling when she worked at the Danforth Community Center leading activities. For 11 years, she taught sewing, helped with crafts, organized dances and social events, and made many friends who she still keeps in contact with today.

Now, roles have reversed and Mary has become a vital member of Westwood Commons' social set, where she plays cards, solves interactive crossword puzzles, and goes on outings. Sewing remains a passion and Mary has her own cottage industry doing alterations and repairs, and making clothes, rice packs and walker bags, some of which she donates to Westwood Commons' resident store. She also



loves movie nights, favoring classic flicks featuring Cary Grant and Elizabeth Taylor. A weekly visit from her niece, watching cooking shows and listening to music, especially The Beatles, all round out the mix.

"Everyone is wonderful! The staff are very accommodating and help me when I need things. We have fantastic parties here and people really care," she says.

Mary, who ushered at the Eastman Theater for 40 years, grew up in a large Italian family on Rochester's west side, where sauce on Sunday was a tradition. "Now, people here have become like family," she said with a sweet smile.



**Dayspring of Wallace**



**Ashe Gardens Memory Care**



# DePAUL VOCATIONAL PROGRAMS

DePaul's vocational programs encourage the exploration of educational and career goals and assist people in finding employment.

WorkGuide offers a wide range of services to assist consumers, age 18 and older, in obtaining long-term employment in their chosen field. Programs are offered in English and Spanish to Monroe County residents who qualify for Adult Career and Continuing Education Services - Vocational Rehabilitation (ACCES-VR), formerly known as VESID.

WorkGuide continues to experience significant growth, improving placements and rehabilitations. In 2011, WorkGuide placed people in 86 new jobs. Forty-one people achieved rehabilitation status. Placements continue to show diversity that reflect customer choice and included a pastry chef, electrical engineer, bakery assistant, mechanic, security guard, cashier, IT support technician, and a residential counselor. Companies that hired individuals included Wegmans, Harris Communications, Lackman Culinary,



## DePaul's T-Shirt Factory WorkGuide

the Rochester Rhinos, Sutherland Group, Frontier Communications, ARC of Monroe, Heritage Christian Services, Walgreens and the American Music Center.

In addition, WorkGuide became an Employment Network, allowing the program to accept "Tickets to Work" from Social Security. The ticket allows WorkGuide to accept milestone payments for helping individuals achieve increased income levels with an eventual goal of decreasing dependence on Social

Security. The Employment Network has also opened an avenue for DePaul to place PROS clients who do not need intensive ACCES-VR services.

DePaul's T-Shirt Factory, an affirmative business that employs people with a mental illness, celebrated its twelfth anniversary by completing 1,180 jobs in 2011. The program continued to provide work groups for DePaul JobZone participants and added numerous customers to its base.

## TIMOTHY M.

*A door has opened...*

If eyes are truly windows to the soul, then Timothy M.'s piercing baby blues speak volumes about a spirit brimming with hope and excitement for the future. As he modestly discusses his journey to overcome a neurological condition, depression and anxiety, you realize the road was challenging and Timothy's success hard-won, powered by personal determination and consistent support.

Lacking focus, Timothy, 27, enrolled in DePaul WorkGuide in 2004, following his graduation from high school. He completed assessments to determine his interests and assets, brushed up on job-seeking skills and focused on setting goals. After working at a local fast-food restaurant, he landed a job as a lot attendant at Home Depot in 2007 where, after numerous customer service recognitions, he is now in training for a cashier's position. He also retained a part-time position at Wegmans in the fall of 2011. Timothy describes both environments as "supportive, flexible and satisfying."

WorkGuide staff also assisted Timothy with getting his driver's license. "I'd really given up on that, but WorkGuide talked to some people and made lessons available to me," he said. "I recently bought my own car and it makes it so much easier to get to work!"

These accomplishments have been life-changing for Timothy. "I feel awesome, free and grateful," he said. "WorkGuide, my family and friends have helped me overcome



so much. It's boosted my confidence. I feel as though a door has been opened and now I look forward to all of the other doors that may open. It's had a huge impact on my overall well-being. I'm a different, better person. I've climbed a mountain and I've arrived!"

As his confidence has grown so have his interests, which include home remodeling and interior design. His family's home has been transformed by his newly-discovered talent. And his mother, Helen, couldn't be more pleased. "He's just blooming," she said proudly. "I love my redone house. It shows how he's just started to tap his potential. The future is just beginning."



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## STATISTICS

### Program Beds

#### DePaul Senior Living Communities

New York	584
North Carolina	1,042
	<b>1,626</b>

#### DePaul Community Services

##### *Mental Health Residential Programs*

Single Room Occupancy (SRO) Programs	575
Supervised Community Residences	132
Supported Housing	404
Treatment Apartments	226
	<b>1,337</b>

#### DePaul Developmental Services

Individual Residential Alternatives	19
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<b>Affordable Housing</b>	<b>35</b>
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<b>Total number of beds</b>	<b>3,017</b>
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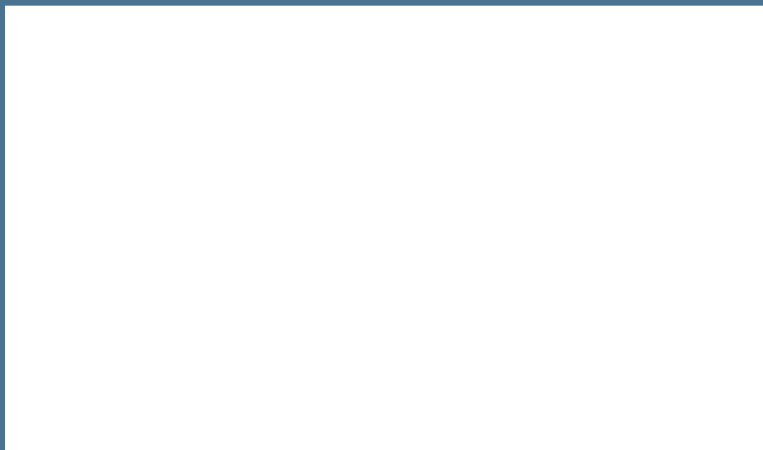
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