



ENVISION THE FUTURE

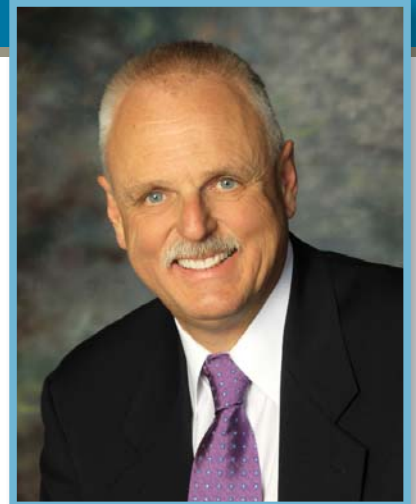
**ANNUAL
REPORT
2012**



A MESSAGE FROM THE PRESIDENT...



DEAR
FRIENDS,



Affordable Housing

*Addiction Prevention
and Support*

*Mental Health Residential,
Treatment and
Support Programs*

Senior Living

Vocational Programs




DePaul, our dedicated employees and those we compassionately serve, share many dreams that we all strive to make reality. It is those dreams that give us vision, allowing DePaul to thoughtfully and strategically think beyond the present in an effort to always provide the highest quality care in programs and environments desired by those in need.

It's been a pivotal year for DePaul, one that has seen the continued evolution of our services. We have explored new and different ways to offer innovative housing solutions that focus on community integration and the provision of supportive services for the elderly, persons with a mental illness in recovery and income-eligible persons seeking affordable housing. We remained committed to providing the very highest quality treatment, preventive, outreach and supportive programs. In an effort to streamline services, we also made the decision to transfer DePaul Developmental Services residential and support programs to People, Inc., a non-profit agency headquartered in Buffalo, New York that specializes in serving persons with a developmental disability.

Highlights of the year include the completion of the Neighborhood of the Arts (NOTA) Apartment program which is now fully occupied by individuals who are delighted with their new homes. Many of our senior living communities underwent renovation in an effort to continuously provide home-like, welcoming surroundings for our elderly residents. Memory care unit capacity was also increased to accommodate the growing need in many areas for those with Alzheimer's disease and other forms of dementia. DePaul also has several exciting affordable housing developments unfolding in Rochester, Buffalo and Henrietta, New York aimed at meeting burgeoning growth in that arena. In addition, DePaul JobZone, WorkGuide and the National Council on Alcoholism and Drug Dependence – Rochester Area saw an increased need for their treatment, vocational and prevention, education and support services respectively.

In the United States, there are currently over **40 million elderly persons as well as nearly 60 million people working to overcome the challenges of a mental health diagnosis.** High rates of unemployment, along with depressed incomes and rising costs, have underscored why it's more important than ever to have an adequate supply of affordable housing options. Each year, some **5,000 individuals in these and other populations count on DePaul for care and services.** All have specific needs that DePaul works diligently to meet. These people





“IN RESPONSE TO THOSE WHO SAY TO STOP
DREAMING AND FACE REALITY,
I SAY **KEEP DREAMING AND MAKE REALITY.**”

~ KRISTIAN KAN

are the soul, the personality and the stories that comprise the richly-woven tapestry of our agency.

The actions of our dedicated staff members spur the most humbling comments from grateful families. This year, I've heard about. . .

- ***“the loving way you attended to all of mother's needs,”***
- ***“your dedication, wisdom, compassion and grace,”***
- ***“the program is a godsend where the dignity of people who do not fit existing facilities are safe, comfortable, respected and protected,”***

and finally that we are. . .

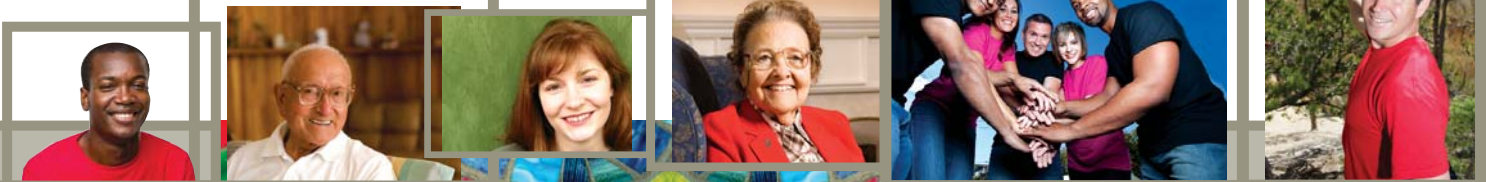
- ***“providers of invaluable guidance.”***

I could not be more proud of who we are and what we do.

We need people like you to give the people we serve a continued, respected voice. We hope you'll follow us on Facebook, LinkedIn, Twitter, Foursquare, Pinterest and the DePaul blog to keep abreast of DePaul news throughout the year. Thank you for your help along the way and for your unfailing support of DePaul's mission.

Sincerely,

Mark H. Fuller
President



DePaul Addiction Prevention and Support Programs

National Council on Alcoholism and Drug Dependence – *Rochester Area*

The National Council on Alcoholism and Drug Dependence – Rochester Area (NCADD-RA) works to reduce the impact of alcohol, other drugs and problem gambling by providing information, education, support and referral services to individuals, families and the community. In 2012, the program reached nearly 4,000 people through educational sessions at community health fairs and presentations, while over 800 adults participated in professional workshops and conferences. Community networks and coalitions reached nearly 400 people.

The council hosted its annual luncheon celebrating 66 years of service to the community. The keynote speaker was Kevin McCauley, M.D., co-founder of the Institute for Addiction Study and Co-director of LeMont Michel – a recovery management/sober-living program in Sandy, Utah.

NCADD-RA also hosted “Bath Salts, Synthetic Marijuana and Other Emerging Analogues,” a full-day conference with a record number of 270 participants. University of Rochester Medical Center physicians and Upstate Poison Control also collaborated on this effort. Over 125 people also gave excellent reviews to “FASD: Importance of the Diagnosis, Research Updates and Advances,” an all-day conference with prominent national presenters.

The council partnered with the New York Council on Problem Gambling on the “2012 Problem Gambling Outreach Project,” intended to reach parents regarding the risks and consequences of youth problem gambling. NCADD-RA also partnered with Rural Metro Rochester, the Rochester Police Department, and the national “Not MyKid 420” program to assist in the distribution

Addictions Counselor Credential Training
Community Education for Adults and Youth
Finger Lakes Prevention Resource Center
Hispanic Prevention/Education Program
Problem Gambling Prevention Program
Professional Continuing Education
Total Approach Family Program



of drug testing kits for parents. NCADD-RA fact sheets and information accompanied distribution of kits at local Neighborhood Empowerment Team (NET) offices as well.

The evidence-based curriculum, LifeSkills, was piloted in March 2012 for students in the Rochester City School District's Bilingual Program and an evidence-based training program for prevention providers in the Finger Lakes region was launched.

Four media campaigns heightened awareness to problem gambling, fetal alcohol spectrum disorder, underage drinking, and prescription and over-the-counter drug abuse. Some 2,523,856 media impressions were made utilizing print and multi-plex movie theater ads, along with collateral materials.

DePaul Recreation

DePaul's Recreation Program provides services to all DePaul programs, both at the recreation center and daily, at program sites in the Rochester area. Services include seasonal sports, groups, a myriad of crafts including jewelry making and tie-dyeing, themed socials including a spring fling, Valentine dance, a summer cookout and team experiences. Popular outings included trips to the Strasenburgh planetarium, Charlotte Beach, Trout Brook Sugar House, a Rochester Americans hockey game, the Monroe County Fair, numerous festivals and parks, fishing trips and picnics. Attendees also participated in the annual Brian Salerno Memorial Basketball and Bill Smouse Memorial Softball tournaments. The program also arranged for nearly a dozen qualified participants to receive a free bicycle through another local non-profit agency, R Community Bikes.

DePaul's Recreation Program also offers a day program two days per week, providing consumers with small group activities, crafts, sports, outings and team experiences. An average of 35 people attended per session in 2012.



NCADD-RA

Making a Difference

"The resources, both human and material, made available to us through the FL PRC have been invaluable. Our HF-L coalition is just starting out and the training and support we have received have made our task possible. I will continue to avail myself of every training opportunity that comes our way!"

Kim Rehberg, Honeoye Falls-Lima Coalition on the
Finger Lakes Prevention Resource Center (FL PRC)

"I learned that drug addictions can hurt you and others. This class taught me that I can talk about this and I learned that my family can use strategies to talk about their feelings."

...An amazing five-year-old in the
Total Approach Family Program

"You provide an effective prevention program reaching our students and providing knowledge about alcohol and drugs. In the past, many prevention programs did not recognize that alcohol and other drug use frequently begin long before children enter high school. Some of the helpful skills being taught to our students include reinforcement of life skills and drug/alcohol refusal skills, effective socialization, self-esteem, positive peer relationships and many more."

...Ms. Abigail Rodriguez on the Hispanic Prevention/Education
Program and LifeSkills Program

"The staff of the FL PRC have provided invaluable guidance to our coalition as we develop strategies to reduce the use of substances by our youth."

Mary Grace, founding member Seneca County
Substance Abuse Coalition on the Finger Lakes
Prevention Resource Center

"Not only were all the presenters knowledgeable, professional and excellent speakers and teachers, but they were highly motivating and made me think!"

...Participant in the ACCT Program



DePaul Mental Health Programs



DePaul Mental Health Residential Programs provide a continuum of housing options to persons with a psychiatric disability in Western New York. Reforms of the mental health residential system initiated by the New York State Office of Mental Health were supported by DePaul with the closing of some community residences and the creation of apartment programs, which are often preferred by mental health consumers.

To that end, construction of a new building and renovations on four existing structures were completed at the Neighborhood of the Arts (NOTA) Apartments in Rochester, New York which has 51 licensed treatment apartment beds and nine affordable housing units. The Spencerport Community Residence closed following the move of the Spencerport consumers to NOTA in July 2012. The program is fully occupied and residents are very pleased with the enhanced environment.

In preparation for managed care, DePaul signed on as a network affiliate provider with four health home awardees located

Residential Programs

Community Residences

Shelter + Care for the Homeless

Single Room Occupancy (SRO) Programs

Supported Housing

Transitional Housing

Treatment Apartments



in Monroe and Erie counties. Health homes can be a referral source for DePaul. The ultimate goal will be to improve overall care by coordinating services.

DePaul also completed the first full year operating a six-bed PILOT project between Kensington Square, a DePaul Single Room Occupancy Program in Buffalo, and the Erie County Medical Center (ECMC) in preparation for managed care. Kensington Square provides ECMC with six available beds for ECMC patients who are stable and ready to leave the hospital but have no housing in place.

Other highlights included the awarding of 13 new supported housing beds to DePaul in Monroe County and three new supported housing beds in Genesee County, the incorporation of peer advocates to work in four residential programs in Rochester and four in Buffalo resulting in 80 hours of peer support per week, and the opening of a crisis residence bed in Genesee County for mental health consumers facing a housing crisis.

Jerry S. — *The Happiest of Endings*

Surely it must be the happiest of endings when you get your life back after a journey filled with so many hills and valleys. That's what Jerry S., a resident of DePaul's Neighborhood of the Arts (NOTA) Apartment Program, is feeling today.

Diagnosed in his 20s with schizoaffective disorder, Jerry, 45, has struggled with depression, mood swings and hearing voices since childhood. Initially, when suicidal feelings permeated his thoughts, he attempted to hang himself and landed in a psychiatric center.

Jerry subsequently either lived with friends, in mental health residential settings or was hospitalized. At one point, he disconnected totally, ceasing his participation in a program, seeing his therapist and taking medications. Eventually, he went to live in a DePaul community residence for two years until his pivotal move one year ago to the Neighborhood of the Arts (NOTA) Treatment Apartment Program in Rochester, New York.

"If you want to move toward independent living, this is the place to start," he said. "The team helps you work on everything from mental health issues, cleaning, grocery shopping, medication



management, budgeting and your future goals. It's a powerful program and service plan where you set goals upon move-in. It fosters recovery instead of just existing."

Clearly Jerry enjoys his home describing it as peaceful, bright, colorful, clean and cheery. He also thinks it's a "great spot for this program." "It's in the city but within a cultural district," he said. "There's so much available."

Mental Health Treatment, Rehabilitation and Support Programs

DePaul JobZone – A PROS Program Representative Payee Program

The DePaul JobZone, a Personalized Recovery Oriented Services (PROS) program, increased average monthly enrollment to 245 persons and is one of four remaining PROS programs in Monroe County. At the close of 2012, DePaul JobZone was supporting the most individuals in need of PROS services in Monroe County.

The program provides state-of-the-art, evidence-based clinical and support services to individuals working to achieve recovery from a serious mental illness. DePaul JobZone seeks to return people to the community to live meaningful lives doing what they desire, such as obtain employment, further their education, make community connections or live more independently.

In addition, DePaul JobZone has been recognized by local and state entities for the quality of the program. This included being one of four PROS programs selected from 90 plus PROS programs by the New York State Office of Mental Health to pilot their new draft employment workbook, based on DePaul's commitment to recovery.



And Jerry has just made a huge step in his recovery process. Several months ago he retained full-time employment, the first he's had in 15 years, as a mental health therapy aide at the Rochester Psychiatric Center. "I have a sense of fullness. I'm symptom-free, losing weight and independent. I feel complete," he said.

Soon he will move on to total independence when he obtains his own apartment. He has dreams of owning a home. It's finally all coming together.

"Recovery is a lot of work," he said. "You have to work on yourself, deal with things, and I pray. Faith in a higher power is important. People in your life can be a higher power. And you have to remember to give thanks. I've been involved with DePaul for some time and every time I've needed assistance DePaul has been there. I'm thankful for that."

"If I could share a message, it's this – it's there for you too if you're willing to do the work. All of the battles are now non-existent and it's just living life! You have no idea how much I wanted this to be a happy ending."

Gail M. —

Getting Your Life Back



It's hard to imagine a depression so crippling that you could not bring yourself to get out of bed coupled with an anxiety so intense that you paced incessantly. Yet this yo-yoing was Gail M.'s dizzying reality just two short years ago.

Her symptoms first appeared in childhood but went unrecognized. She managed to hold things together while going to college and earning her B.S. in recreation and leisure studies all while raising her young daughter and son as a single mom and working for a period of time in her field. Eventually the symptoms became more pervasive, culminating in a particularly rocky period in 2010 when Gail, 53, was frequently hospitalized, the final time for a six-month period. Eventually she had electro-convulsive therapy which helped her regain her footing. From there, she went to live in a DePaul community residence and then returned to her native Livingston County to live with her supportive fiancé.

Gail enrolled in DePaul JobZone – a Personalized Recovery Oriented Services (PROS) program two years ago in an effort to gain control over her symptoms and learn coping skills. "It's been very helpful," she said. "PROS gave me the structure and social environment I needed in my life. It's a safe place to go."

Cognitive Behavioral Therapy, Dialectical Behavioral Therapy, Coping Through Journaling, Taking Charge and Waking Up Your Brain are some of the classes that Gail has explored as part of the program. She practiced her skills in two recovery units, helping out in the kitchen and at the reception desk.

"It's very well rounded," she said. "I would not have come this far if it wasn't for PROS. It's helped me stay out of the hospital and built up my confidence."

A key element to Gail's recovery has been volunteering with Lollypop Farm, an opportunity facilitated through PROS, where this lifelong animal lover and owner of a pet rabbit spends time with small animals awaiting adoption. As she prepares to graduate from PROS, she is also focused on other goals including increased volunteer work and returning to driving a car.

"I have a totally different life now," said Gail. "I can function again. Before I was not getting the help I needed. Now, I can be a grandmother again. I'm volunteering and enjoying time with my fiancé and children. I am involved in and part of a community. I would definitely recommend this. I know it works because it worked for me. We all struggle but I know what to do now, and I have a network of people for support."

DePaul Affordable Housing

DePaul develops attractive, affordable housing solutions for income-eligible tenants in urban, suburban and rural settings. These environments promote respectful community relationships while providing supportive services for people in need. DePaul is committed to investing in communities by renovating properties, rejuvenating areas and helping build more stable and cohesive neighborhoods.



In the fall of 2012, an exciting development got underway in Buffalo, New York when funding was secured and construction began on the Riverside Apartments, a project welcomed by Rediscover Riverside and the Black Rock Riverside Alliance. All 68 units will be affordable apartments for income-eligible tenants. The Rutherford Place Community Residence will downsize and the Aurora Street Community Residence and Garden Village Treatment Apartment Program will close with those beds moving to the Riverside Apartments. Completion is anticipated for March 2014.



In 2012, DePaul purchased the building and obtained City of Rochester Preservation Board approval to develop a site on Litchfield Street in Rochester, New York into 71 loft apartments that will be known as the Carriage Factory Apartments. DePaul worked with SWBR Architects to oversee the historical preservation of the site, while creating energy-efficient housing. Closing on funding for the Carriage Factory Apartments is anticipated for early 2013 with construction to immediately follow. The project, a renovation of the former Cunningham Carriage Factory, will contain a combination of licensed and affordable apartments.



Land was secured on West Henrietta Road in Henrietta, New York for the development of the Rochester View Apartments, a 60-unit deaf-adaptive, affordable housing project. Those potentially served at the site would include persons who are deaf and income-eligible. The process included working with an advisory board and community members who are deaf in an effort to identify community housing needs.

Additional sites in Buffalo, Rochester, Schenectady and Niagara County are also being examined for affordable housing development.

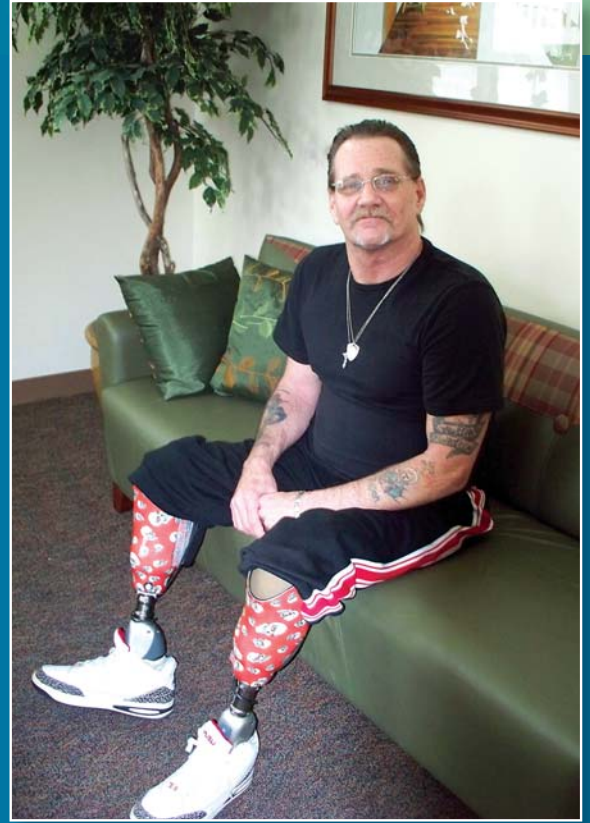
Finally, DePaul partnered with the city of Rochester, Housing Innovations and other providers examining possible solutions for re-housing the homeless in Rochester. This included studying the homeless population and the service spectrum in Rochester, examining implementation of a national model of best practices to improve permanent housing options for the homeless, and breaking the cycle of using emergency hotel placements for persons and families experiencing homelessness. The recommendations included the expansion of existing facilities to accommodate demand, especially during peak summer months, as well as the use of a telephone-based intake system and discontinuing emergency placements at overflow sites.

Steven Latz — *Triumph Over Adversity*

After living a pretty decent life by most measures, in the span of three months, Steven Latz lost his wife of 17 years, had both of his legs amputated, lost his ability to be gainfully employed and subsequently lost his house, vehicles, essentially all things material – and clearly so much more. He embodies the ability to pick one's self up, dust off the rubble, and begin anew. Originally, he adamantly refused help from anyone, but a few folks in his life wouldn't take no for an answer and provided the helping hand he needed.

A Buffalo native, Steven was adopted at 18 months into a loving family where he had a good life growing up. He worked as a landscaper for a number of years after high school and eventually moved to Florida where he earned certification as a journeyman CNC machinist, working for Harley-Davidson and then for a manufacturing company in Clarence, New York. After returning to New York, he reconnected with Vivian, with whom he would spend the next 17 years.

Things radically changed in 2008 when Vivian showed symptoms of the flu and ending up passing away two days later. Two weeks after that, Steven woke to find his legs multi-colored and soon learned he had a blood disorder which caused severe clotting. The choices were bleak – choose amputation of both legs below the knee or die. The subsequent amputations were devastating. Without the ability to work, Steven lost his home and belongings, moving from friend's house to friend's house, perpetually homeless. "I was going down a dark road," he said. "Vivian used to structure everything for me and I was really lost."



A friend referred him to DePaul's affordable apartment program in Batavia, New York one year ago and soon Steven was on his way to getting back on track. He worked diligently to regain his ability to walk, eventually receiving newly-invented, computer-operated prosthetics that send a signal to a satellite, on which he can now ambulate independently much of the time without assistive devices, only using a manual wheelchair when he goes to the grocery store.

"I'm walking better than ever and I've got my independence again, he said. "I love this place and everyone here. It keeps me grounded. I try to help people here when I can, doing things like setting up their computer or stereo. The loss of my legs made me realize how tough life can be for others. Things can be taken away in a snap. Everyone just wants a normal life. I was homeless for



four years and it's nice to have my own place. If I hadn't moved here, I'd be dead now."

Even now, with a recent cancer diagnosis, he's ready to live, doing some motivational speaking for other amputees, getting his life back. It's a life with real and figurative pain, but Latz is hopeful and positive, enjoying time spent with his son, three daughters and two grandchildren, as well as building models, a favorite hobby. Eight surgeries later, Steven hopes to find a part-time job some day and get out in the community more, spreading a message of hope and renewal.

The tattoos that cover his arms tell both the highs and lows of his story. "It was a long four years," he said, "but I'm still fighting. I have the will, the purpose, the drive and the faith. You may not know where He decides to take you, but I will follow."

DePaul Senior Living Communities

Licensed Adult Homes

Memory Care

Assisted Living Programs (ALP)

DePaul Senior Living Communities provide quality, affordable residential services in 18 locations throughout Western New York and North Carolina. In 2012, 2,211 seniors benefitted from the comforts of home and personal care services in supportive environments that promote independence and improved quality of life. As memory care needs continue to grow amongst the aging, DePaul increased options for those with Alzheimer's disease and other forms of dementia and remained committed to maintaining comfortable, attractive living environments.

To that end, renovations in North Carolina included Chatham Commons, a DePaul Senior Living Community in Cary, North Carolina, and Dayspring of Wallace, a DePaul Senior Living Community in Wallace, North Carolina. Both saw the conversion of 30 assisted living beds to memory care unit beds. Greenbrier, a DePaul Senior Living Community in Fairmont, North Carolina, also received a facelift along with the conversion of 12 assisted living

beds to memory care beds bringing the total number of memory care beds at Greenbrier to 48.

In New York, Glenwell, a DePaul Senior Living Community in Cheektowaga, New York, and Woodcrest Commons in Henrietta, New York now have a new look. A remodel was also initiated at Westwood Commons in North Chili, New York.

Recognizing the importance of resident engagement, all 18 DePaul Senior Living Communities had remarkable participation in a medley of activities, ranging from an arm-chair travel series featuring cultural lessons from around the globe, to jewelry making, beauty days, reminiscing, visits and presentations from countless community groups and volunteers ranging from historical societies to places of worship, intergenerational activities with scouts and pre-schools, exercising, outings and of course, the ever-popular BINGO!

Jack Dodgson — *Faith Personified*



The silver cross he's worn for 30 years hangs from his neck. A well-worn edition of his "old King James" carried throughout

his naval tour of duty during WWII rests close by his bed. Both represent Jack Dodgson's rock-solid belief in God. "You can't think about religion," he says. "You just have to believe."

Jack, 87, and a former designer at Eastman Kodak Company for 32 years, came to Westwood Commons, a DePaul Senior Living Community in North Chili, New York, nearly a year ago following a stroke. "I remember many people would say they knew of a great senior community and come to find out it was always Westwood Commons they referred to," he said. "When I was in a nursing home after my stroke, people there didn't think I'd be able to leave but I was screened for admission, came for a meal, and now this is my home. I am as happy as a clam."

The road back was a long one as Jack initially suffered impairment in both his ability to speak and walk but he persevered to overcome those potential losses which now are nearly imperceptible. He graduated from a wheelchair, to a scooter, a walker and a cane, to walking independently today. Jack is quick to recognize the support of Westwood staff members who helped him along the way.

"I love it here. It's a beautiful place, but nice people, that's the big thing. They are always helpful and understanding. It's the



people that make this place. A building is just a building without the people," he said emphatically.

He clearly feels an affinity for his DePaul home, so much so that he is donating a carving he made of praying hands inscribed with the words "Give us this day our daily bread" to Westwood Commons for display in an area that might inspire others. Woodcarving, his passion for over 30 years, is one thing that Jack can no longer do. "It brought me so much joy," he said. His room has many lovely examples that showcase his wood-working talent including animated dogs, trolls and photos of treasures he's given away to loved ones and special people in his life.

Pictures of his sons, grandchildren and great-grandson also decorate the room along with photos of his adored late wife Helen, with whom he would have celebrated 65 years of marriage this year. They decided to get married when she was 11 and he was 12 and the loss he feels for the woman who wrote him daily while he was overseas and with whom he shared such a bond is palpable. Together they raised a family, traveled to Europe, Hawaii and throughout New England, shared a love of dogs – "No child should grow up without one," he said – made good friends and enjoyed life.

"It can be a lonesome world without someone, but no matter what, you shouldn't forget who you are and you must remember that God put you here and He will care for you," he said. "And now I'm lucky to be here at Westwood."



Minnie Newkirk — *A Joyous Heart*

Dayspring of Wallace, a DePaul Senior Living Community in Wallace, North Carolina, has its very own ambassador in Minnie Newkirk who welcomes guests with a resplendent smile and enthusiasm to beat the band! According to staff members, "Miss Minnie is really one of a kind! Every time people walk in the building she greets you with her ready smile and sweet personality. She's just the type of person that always makes you feel good!"

Miss Minnie, 65, has been a resident of Dayspring of Wallace for over a year and before that she resided at DePaul's sister community, Ashe Gardens, prior to its conversion to a community dedicated solely to memory care. She came to DePaul following the passing of her disabled mother for whom she'd been a caregiver.

Born in Currie, North Carolina, Miss Minnie, as she likes to be called, worked as a telephone operator. She was widowed young and raised her only son with the support of her wonderful family. Now she also has four granddaughters and one great-granddaughter. Miss Minnie is very close to her family and is in regular contact with all of them. They are one of her great joys in life.



She also has a deep faith in God and hosts a weekly devotion for residents of the memory care unit where she leads residents in song. Miss Minnie enjoys roses, the color red, learning new things, and basketball, and she also absolutely loves people.

"I get along with everybody. Whoever needs me, I will support them. I love them all and love is a very powerful thing. I believe the life you live speaks for you," she said.

A regular at Dayspring activities, Miss Minnie participates in everything - exercise class, outings, games, crafts and social events. She positively lights up when she talks about her love of singing and dancing and she brought the proverbial house down with her lively moves during a recent shindig. Joy and life permeate everything she does.

The dedicated staff at Dayspring of Wallace provide the extra support Miss Minnie needs to maintain her independence which she is committed to preserving.

"Dayspring of Wallace is a very nice, clean, welcoming place," she said. "I am treated very well by everyone here. I am blessed to live at a place that is so nice. We are all one big family here and that's why I love living here so much!"



DePaul Vocational Programs



DePaul WorkGuide encourages the exploration of educational and career goals and assists people in finding employment. Transitional Employment provides work experience through unpaid internships prior to seeking paid employment. Supported Employment assists persons with disabilities in obtaining and maintaining competitive employment. DePaul WorkGuide services include assessment, career coaching and development, resume preparation, interviewing skills, job development and placement, assistance with maintaining employment and benefits counseling among others.

In the contract year ending September 30, 2012, WorkGuide placed 104 people in competitive employment. These jobs were full- and part-time and the wages ranged from \$7.25 to \$19.00 per hour.

The Personalized Recovery Oriented Services (PROS) Ongoing Rehabilitation and Support (ORS) billing through WorkGuide has grown from 29 people in January 2012 to 48. ORS services are for people who are competitively employed for 10 or more hours per week.

The Employment Network, which allows WorkGuide to accept "Tickets to Work" from Social Security is rapidly growing. The ticket allows WorkGuide to accept milestone payments for helping individuals achieve increased income levels with the eventual goal of decreasing dependence on Social Security. Milestone payments collected rose over 200 percent.

Dan C. — *Insight Beyond His Years*



Positively eloquent. Those words aptly describe, Dan C., 22, a client of DePaul's WorkGuide program for over two years. His quiet intensity combined with his love of language instantly captivates and makes you want

to know more about this self-described bookworm and lover of classics. A geology buff who is always "picking up pebbles" with a particular fondness for garnets, Dan C. is a young man who "defies clinical categorization," a fact he finds humorous.

Dan began displaying signs of extreme anxiety as a young child, coupled with Asperger's traits, a diagnosis on the autistic spectrum. His academic experience was checkered, vacillating between excellence and disappointments, while juggling the challenges of isolation and social interaction. He earned a Regent's diploma but sank into "boring nothingness" following high school graduation.

Fast-forward to 2010 when Dan enrolled in DePaul WorkGuide. After a few initial bumps, he became part of the Transitional Program, which promotes work readiness, identifies barriers to employment and addresses skills for further development. Capitalizing upon Dan's strengths in the areas of detail, structure and organization, he began a volunteer internship at the Baker-Cederberg Museum and Archives where he catalogued photographs donated to Rochester General Hospital. The experience was such a success, he still volunteers there once a week, continually fascinated by the stories and treasures he's unearthed along the way.

Dan subsequently moved on to the Supported Employment Program and took a full year to explore opportunities that matched his strengths in order to increase the likelihood of a successful paid employment placement. This resulted in his retaining a position in the book department at SAVERS in August of 2012 where he sorts, organizes and shelves books nearly 30 hours per



week. He's received accolades from his managers who note that book sales have increased since he was hired. There he's indulged his passion for vintage books, creating a dedicated niche for such treasures on a special shelf at the store. "I sort through ten times my weight in books every day. I see great value in the words," he said. "Nothing makes me happier than seeing people carry out six books at a time."

Dan also recently obtained his driver's license, an accomplishment he worked hard to achieve, which provides greater freedom.

His greatest achievement has been a new-found ability to interact comfortably with people. He can now chat with customers and readily strike up conversations. "Once, all I did was isolate but I've turned a corner and I am now much more comfortable with people," he said.

He shows vast insight, commenting on his good fortune at being born when he was in history, due to the richness of available resources. He's also quick to recognize the support of his family, especially his mother's help, along the way. "She's my rock, which is a big compliment since I love rocks," he quipped. "But truly she has a ridiculous level of patience."

Dan has several goals on the horizon including buying a car, continuing his education to possibly become a librarian, and eventually living independently, things he would not have considered in the not-so-distant past.

"The people at WorkGuide gave me the support and voice I needed," he said. "I once shut down completely and I don't anymore. I was able to reach out to potential employers and find a job, examining options I wouldn't have entertained. Having someone there to put me at ease, make me comfortable and help fill in the blanks makes all the difference. It's done me a world of good."



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Statistics

Program Beds

DePaul Senior Living Communities	
New York	584
North Carolina	1,042
	1,626

DePaul Community Services

Mental Health Residential Programs	
Single Room Occupancy (SRO) Programs	575
Supervised Community Residences	104
Supported Housing	420
Treatment Apartments	240
	1,339

Affordable Housing	42
Total number of beds	3,007

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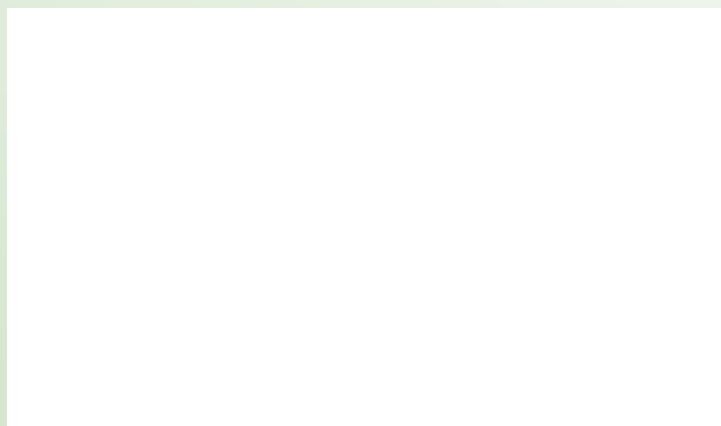
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