## **Pee Dee Gardens Indoor Visitation**

Dear Residents and Families of Pee Dee Gardens,

We are so pleased to announce our new visitation protocols at the Community. Effective immediately, in accordance with Centers for Medicare & Medicaid Services (CMS) guidelines, we are now permitting indoor and outdoor visitation for all residents.

Visits will be by appointment only and will be scheduled online. Please use this link to schedule:

- Assisted Living: <u>https://calendly.com/peedeeal/assisted-living</u>
- Memory Care: <u>https://calendly.com/peedeemc/memory-care</u>

Visiting hours: Thursdays: 2:00 p.m.-6:00 p.m.; Saturdays: 1:00 p.m.-4:00 p.m.

According to the updated guidance, *responsible* indoor visitation will be permitted for all residents, regardless of vaccination status of the resident or visitor as long as all Core Principles of Covid-19 Infection Prevention are adhered to. Core Principles that pertain to residents and guest are as follows:

- Screening for signs and symptoms/denial of entry: All visitors will be screened when entering facility and can be denied entrance based on screening process.
- Hand hygiene (use of alcohol-based hand rub is preferred):
  Visitors and residents must sanitizer their hands prior to and after visitation.
- Social distancing (six feet between persons)
  CMS addresses touching/hugging at the end of the email.

Please be aware of the following guidelines as you plan your visits:

- Visitation will be conducted in resident suites or specifically designated visitation areas only.
- Visitors should not walk around common areas within the Community, but should instead proceed directly to the resident's suite or designated visitation area.
- Visits for residents who share a room should be in a designated visitation area rather than the resident's room when feasible.
- As of today, CMS has not placed any restriction on the number of visits or visitors per resident; has not made any specific recommendations regarding total visitors within a community; and has not placed any restriction on length of visits. However, to control the flow of visitors in the Community and to allow for proper social distancing and ensure infection control protocols are maintained we are requesting no more than three (2) visitors per resident at a time. Additional measures will be implemented as necessary to

control total visitors within in the Community, including, implementing visitation schedules.

- No visitors under the age of sixteen (16) will be permitted inside the Community. Visitation by children may be conducted outdoors in a responsible manner.
- Outdoor visits generally pose a lower risk of COVID-19 transmission due to increased space and airflow. Whenever practicable, we recommend visits be held outdoors.
- The Community will implement additional processes and procedures regarding visitation as we all remain diligent in this effort to get through this pandemic. Protocols are subject to change.

Please be aware we will limit or suspend **indoor** visitation under the following circumstances:

- Unvaccinated residents if the COVID-19 county positivity rate is greater than ten percent (10%), and less than seventy percent (70%) of residents in the community are fully vaccinated. (Positivity rates are updated weekly. If the rating impacts your loved one's community communication will go out to the families with updates.
- Residents with confirmed COVID-19 infection, whether vaccinated or unvaccinated, until they have met the criteria to discontinue transmission-based precautions
- Residents in quarantine, whether vaccinated or unvaccinated, until they have met criteria for release from quarantine.

"Note: CMS and CDC continue to recommend facilities, residents, and families adhere to the core principles of COVID-19 infection, including physical distancing (maintaining at least 6 feet between people). This continues to be the safest way to prevent the spread of COVID-19, particularly if either party has not been fully vaccinated. However, we acknowledge the toll that separation and isolation has taken. We also acknowledge that there is no substitute for physical contact, such as the warm embrace between a resident and their loved one. Therefore, if the resident is **FULLY VACCINATED**, they can choose to have close contact (including touch) with their visitor **while wearing a well-fitting face mask and performing hand-hygiene before and after.** Regardless, visitors should physically distance from other residents and staff in the facility."

Once again, we are grateful to be able to provide these new visitation protocols as we all try to get back to some level of normalcy. Everyone at Pee Dee Gardens wants to reiterate our appreciation for your continued support and confidence as we all work together through this unprecedented time.