

March 11, 2020



At DePaul, our first and foremost concern is always the well-being of those entrusted to our care. DePaul is committed to protecting the residents we serve by vigilantly identifying any individuals possibly infected with COVID-19 who may visit our communities. Therefore, the following procedures are being implemented.

Effective immediately visitation hours will be limited at communities to the following times:

- i. 1:00 p.m. - 3:00 p.m.
- ii. 6:00 p.m. - 8:00 p.m.

All doors will be locked at all other times, and you will be required to ring the doorbell for access to the community.

You will be asked to stop at the door where you will be asked a few screening questions and your temperature will be taken. If you are under the age of 16, your temperature is 100 degrees or more, or you answer any of the screening questions in the affirmative, you will be denied access to the community.

We are currently researching ways to assist residents and their family members who may be restricted from visiting on finding alternate ways to communicate remotely. If you already Skype or use FaceTime with your loved ones, we encourage you to use these resources at this time.

These procedures may be deferred in certain situations such as hospice, or the visitor is essential for the resident's well-being and care. In these instances, the visitation must be approved by the Administrator and the Regional Director.

We truly appreciate your cooperation and support as we work together to ensure the protection and safety of everyone in our DePaul family.