

Heritage Manor Off-Site Visitation Guidance

For your safety, and the safety of your loved one, we ask that you review and follow the guidance listed below while your loved one is attending an outing with you off-site.

- We ask that you please call us at 716-433-7626 to inform us in advance of your plans to take your loved one off-site.
- When you arrive to pick your loved one up for an off-site visit, you will be asked to complete a COVID screening questionnaire and temperature check.
- While off-site, per CDC and Department of Health guidance, we ask that you and your loved one wear a mask at all times.
- We ask that CDC and Department of Health guidance for social distancing of 6' between individuals be followed, to the extent possible, throughout the off-site visit.
- We strongly discourage any large group gatherings when off-site.
- We encourage you and your loved one to engage in good hand hygiene practices as often as possible during the off-site visit. The use of alcohol-based hand sanitizer is the Department of Health preferred method.
- Cleaning and disinfecting of frequently touched objects and areas, especially in the event that off-site visits occur in your home, is strongly encouraged.
- All residents must complete a COVID screening questionnaire and temperature check upon returning to the building.
- Residents who are in isolation or observation, and residents with suspected or confirmed COVID-19 status, irrespective of vaccination status, may not have visitors or attend off-site visits outside of compassionate care or end-of-life situations.

The more we all do to keep visits safe, the greater the likelihood that we will be able to continue. We also strongly encourage you to consider being vaccinated against COVID-19 if you have not done so already.

Thank you for helping us keep your loved ones safe.