



Compassionate services • Exceptional housing



depaul.org



Mission, Vision, and Values

Mission

DePaul builds the foundation for lasting change through compassionate, person-centered services and exceptional housing.

Vision

A future where everyone thrives, has a place to call home, and stigma is replaced with dignity and belonging.

Values

DePaul values a place to call HOME.

- **Hope:** We inspire resilience, recovery, and lasting change.
- **Opportunity:** We create pathways for growth, independence, and purpose.
- **Mission-driven:** We commit to excellence and act with integrity in all we do.
- **Everyone belongs:** We foster a welcoming community where every voice is valued and respected.



Photograph by Justin Kaneps

Our Services / Programs

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– Rochester Area

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DePaul Properties

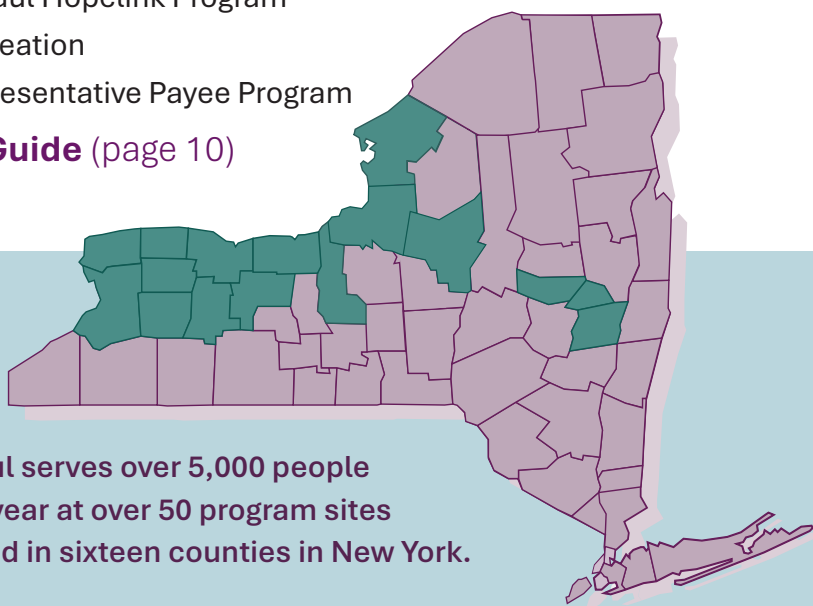
Mental Health Residential Programs (pages 6-7)

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DePaul serves over 5,000 people
each year at over 50 program sites
located in sixteen counties in New York.

NCADD-RA

National Council on Alcoholism and Drug Dependence - *Rochester Area*

DePaul's NCADD-RA works to reduce the impact of alcohol, other drugs, and problem gambling by providing education, information, support, and referral services to individuals, families, and the community.

As one of over 90 nationwide affiliates, NCADD-RA provides research and evidence-based substance prevention services to a diverse population. The program also provides a wide array of training opportunities for professionals in schools, health and human service agencies, and the community.



ncadd-ra.org

facebook.com/NCADDRA

Affordable Housing Programs

DePaul develops and provides exceptional affordable housing across New York State. Our communities combine safe, cost-effective housing with services that help residents lead stable, fulfilling lives. We foster inclusive environments that encourage personal growth and strong community connections.

Apartments feature a fully equipped kitchen with a range, refrigerator and microwave, and a wall-mounted flat screen TV. Heat, hot water, air conditioning and electric are included in the rent. There is off-street parking and buildings are smoke free with designated smoking areas provided outdoors. Tenants typically have access to a computer room, a community room, and community laundry facilities that are available at no cost. Income and occupancy requirements apply.



Mental Health Residential Programs and Support Services

DePaul offers a comprehensive range of mental health residential services providing varying levels of support to help individuals live as independently as possible. With a focus on dignity, stability, and person-centered services, our programs create supportive environments where individuals can thrive.

Programs by Level of Care

Most Supportive

Licensed Congregate Treatment Sites

(formerly known as group homes)

- Office of Mental Health (OMH) licensed programs
- Comprehensive level of staff support
- 24-hour on-site staffing, meals, support, advocacy, and recovery-oriented services

Community Residence - Single Room Occupancy Programs (CR-SRO)

- OMH licensed programs
- Similar level of care to Licensed Congregate Treatment Sites
- Housing in a service-enriched, recovery-oriented setting for adults with a psychiatric disability
- 24-hour on-site staffing, daily skills training, and crisis and medication management
- Most sites provide meals

Apartment Treatment Programs

(commonly known as TAP)

- OMH licensed programs
- Medication room for most residents with the goal that residents learn to manage their own medications
- Meals are *not* provided however money for food is provided and most residents receive SNAP benefits
- An emphasis is placed on increasing personal initiative and self-reliance

Supportive Housing

- OMH and DOH (Department of Health) non-licensed programs
- Residents receive their own furnished apartment, a rental stipend, and case management services
- Security deposit not required
- Single-Site Supportive Housing (SP-SRO)
 - For adults with mental illness
- Empire State Supportive Housing Initiative (ESSHI)
 - For those who are experiencing or at risk of homelessness and include many populations (mental illness, frail seniors, chronic homeless, and substance use disorder)
- Supportive Scattered-Site Housing
 - *Not* located within a DePaul site. Staff help clients locate an apartment in the community, provide ongoing support services, community linkages, and advocacy. DePaul covers the security deposit and provides a monthly stipend towards rent.

Most Independent

Care Management Program

DePaul's Care Management Program provides support for residents who face medical and/or mental health issues, particularly those experiencing frequent emergency room visits or hospitalizations.

Care managers work with clients to identify problem areas and create a plan to improve their overall health. Additionally, care managers partner with residential staff as well as a client's current providers to streamline care, clarify recommendations, and support clients in following through on recommendations for care.

Hopelink Program



The DePaul Hopelink program is designed for adults who are currently hospitalized for health-related issues and no longer require the acute services provided by the hospital.

The overall goal is to provide individuals with the support they need, enabling either a return to their residence, or securing a residence that is appropriate for their long-term needs.

Recreation Program

DePaul's Recreation Program provides support to our Monroe County Mental Health Residential Programs.

DePaul recognizes the vital importance of recreation and the health benefits of activities for individuals with mental health diagnoses, both of which can significantly support recovery. DePaul's Recreation Program also offers a day program located at the Recreation Center at 1931 Buffalo Road. This day program provides consumers with the opportunity to interact and enjoy time with friends outside of the residential setting.



Representative Payee Program

DePaul is certified to serve as a representative payee for interested individuals residing in Erie, Monroe, Ontario, and Wayne counties.

When someone requires assistance in managing their money, DePaul can be appointed to ensure that income is used for the care and well-being of the individual DePaul is representing.

WorkGuide

DePaul's WorkGuide, a vocational program in Monroe County, provides essential linkages for people with a disability seeking employment. The program matches customers' talents and abilities with positions at over 100 employers.

WorkGuide offers a wide range of services to assist customers in obtaining long-term employment in their chosen field.

Programs are offered to Monroe County residents who qualify for Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) formerly known as VESID.

The program also has certified benefits counselors to help people manage the reporting of employment income, review how income will affect benefits, and offer options to explore individualized benefits planning.



Diversity, Equity, and Inclusion

DePaul believes in fostering a truly inclusive culture where everyone belongs. We continue to enhance Diversity, Equity, and Inclusion (DEI) efforts by offering independent and group trainings and learning experiences in a variety of areas.



DePaul Administration

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DePaul Mental Health Residential Services

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DePaul Employment Opportunities / Human Resources

(585) 426-8000 | *fax* (585) 247-7978 | depaulhr@depaul.org

DePaul Properties, Inc.

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DePaul Representative Payee Program

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DePaul WorkGuide

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National Council on Alcoholism and Drug Dependence – Rochester Area

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